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12. (LCO({HEWLETT-PACKARD CO}) OR LCO({HEWLETT PACKARD CO}) OR LCO({HEWLETT-PACKARD COMPANY}) OR LSU({HEWLETT-PACKARD}) OR LCO({HEWLETT-PACKARD}) OR LCO({HEWLETT-PACKARD A/S}) OR LCO({HEWLETT-PACKARD CO.}) OR LCO({HEWLETT-PACKARD (HP)}) OR LCO({HEWLETT PACKARD}) OR LCO({HEWLETT-PACKARD CO. (Z/HWPK, N/HWP)})) and (CMMS or EAM)

Database: Multiple databases...

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0 result

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11. (LCO({HEWLETT-PACKARD CO}) OR LCO({HEWLETT PACKARD CO}) OR LCO({HEWLETT-PACKARD COMPANY}) OR LSU({HEWLETT-PACKARD}) OR LCO({HEWLETT-PACKARD}) OR LCO({HEWLETT-PACKARD A/S}) OR LCO({HEWLETT-PACKARD CO.}) OR LCO({HEWLETT-PACKARD (HP)}) OR LCO({HEWLETT PACKARD}) OR LCO({HEWLETT-PACKARD CO. (Z/HWPK, N/HWP)}))

Database: Multiple databases...

Look for terms in: Citation and abstract

Publication type: All publication types

47714results

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10. HP and EAM

Database: Multiple databases...

Look for terms in: Citation and abstract

Publication type: All publication types

3 results

● Add to Search

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9. ((LSU({REPAIR & MAINTENANCE}) OR LSU({MAINTENANCE}) OR LSU({REPAIRS})) AND LSU({PERFORMANCE}))

Database: Multiple databases...

Look for terms in: Citation and abstract

Publication type: All publication types

46 results

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8. SUB(Repair & maintenance services) and ((personnel or technician) w/2 performance)

Database: Multiple databases...

Look for terms in: Citation and abstract

Publication type: All publication types

0 result

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7. SUB(Repair & maintenance services)

Database: Multiple databases...

Look for terms in: Citation and abstract

Publication type: All publication types

7674 results

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6. (technician) w/5 (number* or count*) w/2 (callback*)

Database: Multiple databases...

Look for terms in: Citation and abstract

Publication type: All publication types

1 result

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5. (technician) w/5 (number* or count*) w/2 (trip* or call* or visit* or travel*)

Database: Multiple databases...

86 results

● Add to Search



	<i>Look for terms in:</i> Citation and abstract <i>Publication type:</i> All publication types		Set Up Alert 
4.	(technician w/2 (evaluat* or assess*)) w/5 (trip* or call* or visit* or travel*) <i>Database:</i> Multiple databases... <i>Look for terms in:</i> Citation and abstract <i>Publication type:</i> All publication types	5 results	● Add to Search
			Set Up Alert 
3.	(technician w/2 performance) w/5 (trip* or call* or visit* or travel*) <i>Database:</i> Multiple databases... <i>Look for terms in:</i> Citation and abstract <i>Publication type:</i> All publication types	1 result	● Add to Search
			Set Up Alert 
2.	technician performance metrics <i>Database:</i> Multiple databases... <i>Look for terms in:</i> Citation and abstract <i>Publication type:</i> All publication types	19 results	● Add to Search
			Set Up Alert 
1.	service technician performance metrics <i>Database:</i> Multiple databases... <i>Look for terms in:</i> Citation and abstract <i>Publication type:</i> All publication types	11 results	● Add to Search
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			Close window Help

EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L17	48	(forecast predict project) near2 probabil\$4 and l4	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/06/20 13:29
L16	25	(count\$3 number) near2 ((repair service maintenance) adj (trip visits))	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/06/20 13:27
L14	33	((repair service maintenance) adj (trip visits)).clm.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/06/20 13:23
L15	2	((repair service maintenance) adj (trip visits)).ti.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/06/20 13:21
L13	1223	((repair service maintenance) adj (trip travel call visits)).clm.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/06/20 13:21
L12	4583	((repair service maintenance) near2 (trip travel call visits)).clm.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/06/20 13:21
L4	38642	((repair service maintenance) near2 (trip travel call visits))	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/06/20 13:20
L11	0	("2002/0161458").URPN.	USPAT	OR	ON	2007/06/20 13:19
L7	80	l4 and (probabil\$5 near2 (demand part spare FRU LRU replacement))	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/06/20 13:16
L3	11	l2 and (analy\$3 near2 ((repair service maintenance) adj history))	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/06/20 13:15
L10	121	("4125894" "4234921" "4267569" "4270174" "4295363" "4375672" "4404639" "4418388" "4441359" "4467323" "4476531" "4649515" "4694408").PN. OR ("4757463" "4796206").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/06/20 13:13
L9	0	l3 and (probabil\$5 near2 (demand part spare FRU LRU replacement))	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/06/20 13:11
L8	178	l2 and (probabil\$5 near2 (demand part spare FRU LRU replacement))	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/06/20 13:11
L6	4	l3 and l4	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/06/20 13:11

EAST Search History

L5	12451	I2 and I4	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/06/20 13:09
L2	87458	(enterprise adj asset ad management) same (repair service)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/06/20 13:06
L1	577522	(enterprise adj asset ad management)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/06/20 13:06
S3	15	"5682421"	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/06/20 13:03
S51	32	("20030111525" "20030120677" "20050030194" "20050068169" "20050280511" "20060022801" "20060033606" "20060067249" "20060091207" "20060091999" "20060103504" "20060139149" "20060152338" "20060164246" "20060229928" "20070001850" "20070008129" "5737710" "5745049" "5949335" "5969260" "6249227" "6667690" "6806813" "6840445" "6847856" "6943683" "6954688" "6999861" "7042358" "7042360" "7053775").PN. OR ("7219834"). URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/24 10:08
S50	1	("2003/0120677").URPN.	USPAT	OR	ON	2007/05/24 10:08
S49	39	(repair adj kit) and S11	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/24 10:06
S48	48	((field vehicle) near2 stock\$3) and S11	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/24 10:06
S47	1	ibm adj optimizer	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/24 10:05

EAST Search History

S46	1	ibm adj optimizer	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/24 10:05
S45	44	("4459663" "4646238" "4887206" "4887207" "4920488" "4924385" "5128861").PN. OR ("5287267").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/24 10:04
S44	31	S41 and S15 and S6	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/05/24 09:52
S43	1640	S41 and S15	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/05/24 09:52
S42	140	S41 and S11	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/05/24 09:52
S41	17807	(over under) near2 (predict\$4 estimat\$3 forecast\$3)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/05/24 09:52
S40	24	S11 and (trips near2 (extra additional unecessary unplanned costly))	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/05/24 09:51
S39	1195	S11 and trips	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/05/24 09:49
S38	248	S11 and S15 and (call adj (center qualif\$3))	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/05/24 09:49
S37	409	S11 and (call adj (center qualif\$3))	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/05/24 09:48
S36	17	("5293323" "5463768" "6175934" "6324659" "6336065" "6343236" "6405108" "6415395" "6442542" "6473659" "6480810" "6543007" "6853389" "6912536" "6917936" "6941321" "6947933").PN. OR ("7206965").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/24 09:48
S11	17293	(onsite field (on adj site)) near2 (repair service maintenance)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/05/24 09:48
S35	37	("4521847" "5023817" "5127005" "5445347" "5463768" "5596712" "5799148" "5845272" "5862316" "6144901").PN. OR ("6343236").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/24 09:36

EAST Search History

S34	23	("20010020229" "20020035570" "5455777" "5608845" "5686359" "5701471" "5740233" "5748508" "5822218" "6067486" "6132969" "6195624" "6230095" "6370454" "6377876" "6381556" "6405160" "6408258" "6490506" "6532427").PN. OR ("6832205").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/24 09:33
S33	3	S6 and locomotive	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/24 09:32
S32	37	("4071911" "4086434" "4583834" "5038319" "5057866" "5084875" "5365310" "5510876" "5510896" "5515503" "5580177" "5612902" "5619307" "5642202" "5680541" "5694528" "5727135" "5748221" "5761505" "5835816" "5838596" "5844808" "5884118" "5887216" "5892451" "5893083" "5923834" "5999757" "6023525" "6023595" "6343236" "6519552").PN. OR ("6892317").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/24 09:32
S31	37	("4071911" "4086434" "4583834" "5038319" "5057866" "5084875" "5365310" "5510876" "5510896" "5515503" "5580177" "5612902" "5619307" "5642202" "5680541" "5694528" "5727135" "5748221" "5761505" "5835816" "5838596" "5844808" "5884118" "5887216" "5892451" "5893083" "5923834" "5999757" "6023525" "6023595" "6343236" "6519552").PN. OR ("6892317").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/24 09:31
S30	4	("6892317" "20050043870" "6343251" "20070094162").pn.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/05/24 09:30
S29	6	S26 and S11 and S6	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/05/24 09:30
S28	1	S26 and S11 and S5	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/05/24 09:29

EAST Search History

S27	616	S26 and S11	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/05/24 09:29
S26	19892	(repair service maintenance parts spares) near2 (predict\$5 forecast\$3 estimat\$3)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/05/24 09:28
S8	14	(MISHRA and NINA).in.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/05/24 09:27
S14	28	"Reliability Centered Maintenance"	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/05/24 09:23
S25	29	(onsite field (on adj site)) near2 (repair service maintenance) near2 analysis	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/05/24 09:21
S24	1	("2003/0023519").URPN.	USPAT	OR	ON	2007/05/24 09:20
S23	34	(onsite field (on adj site)) near2 (repair service maintenance) same (histor\$3 log record) same (predict\$5 forecast\$3 estimat\$3)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/05/24 09:18
S22	1255	(onsite field (on adj site)) near2 (repair service maintenance) same (histor\$3 log record)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/05/24 09:17
S19	21	S15 and S11 and S5	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/05/24 09:17
S21	0	("2003/0050824").URPN.	USPAT	OR	ON	2007/05/24 09:16
S20	25	S15 and S11 and S6	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/05/24 09:15
S18	4327	S15 and S11	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/05/24 09:14
S17	451	S15 and S6	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/05/24 09:14
S16	1274	S15 and S5	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/05/24 09:14
S15	440299	(service spares part) near2 (manage\$4 plan\$3 control\$3)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/05/24 09:14
S13	80	"Enterprise Asset Management"	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/05/24 09:13

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S12	96	"Computerized Maintenance Management"	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/05/24 09:13
S10	53	SUERMONDT.in.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/05/24 09:12
S9	91	(FORMAN and (GEORGE HENRY)). in.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/05/24 09:11
S7	1	"20030050824".pn.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/05/24 09:11
S6	2486	705/10.ccls.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/05/24 09:10
S5	35681	(HP or (Hewlett adj Packard)).as.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/05/24 09:10

Logon

*** It is now 6/20/2007 1:38:27 PM ***

Dialog Search Results – 09/945,193

? b 411

> Set Files all

> Select (((service? or repair? or maintenance?) () (trip? or travel? or visit? of call))
(n2) (count?? or number?)) and (spares or part?) not py>2001

43 databases have items, of 567 searched.

Hits	File	Name
2	15	<u>ABI/Inform(R) 1971-2007/Jun 20</u>
2	16	<u>Gale Group PROMT(R) 1990-2007/Jun 15</u>
2	20	<u>Dialog Global Reporter 1997-2007/Jun 20</u>
2	47	<u>Gale Group Magazine DB(TM) 1959-2007/Jun 07</u>
1	63	<u>Transport Res(TRIS) 1970-2007/May</u>
1	88	<u>Gale Group Business A.R.T.S. 1976-2007/Jun 13</u>
5	148	<u>Gale Group Trade & Industry DB 1976-2007/Jun 15</u>
4	180	<u>Federal Register 1985-2007/Jun 13</u>
1	194	<u>FBODaily 1982/Dec-2007/Mar</u>
1	258	<u>AP News Jul 2000-2007/Jun 20</u>
1	275	<u>Gale Group Computer DB(TM) 1983-2007/Jun 18</u>
1	349	<u>PCT FULLTEXT 1979-2007/UB=20070614UT=20070607</u>
1	387	<u>The Denver Post 1994-2007/Jun 19</u>
1	471	<u>New York Times Fulltext 1980-2007/Jun 23</u>
1	484	<u>Periodical Abs Plustext 1986-2007/Jun W2</u>
1	487	<u>Columbus Ledger-Enquirer 1994-2007/Jun 18</u>
1	492	<u>Arizona Repub/Phoenix Gaz 19862002/Jan 06</u>
1	494	<u>St LouisPost-Dispatch 1988-2007/Jun 19</u>
1	536	<u>(GARY) POST-TRIBUNE 1992-1999/Dec 30</u>
3	543	<u>SEC Online(TM) 10-Q Reports 1997/Sep W3</u>
2	608	<u>KR/T Bus.News. 1992-2007/Jun 20</u>
1	609	<u>Bridge World Markets 2000-2001/Oct 01</u>
1	621	<u>Gale Group New Prod.Annou.(R) 1985-2007/Jun 18</u>
1	631	<u>Boston Globe 1980-2007/Jun 17</u>
1	633	<u>Phil.Inquirer 1983-2007/Jun 19</u>
3	635	<u>Business Dateline(R) 1985-2007/Jun 20</u>
1	636	<u>Gale Group Newsletter DB(TM) 1987-2007/Jun 15</u>
1	649	<u>Gale Group Newswire ASAP(TM) 2007/Jun 15</u>
1	652	<u>US Patents Fulltext 1971-1975</u>

5	654	<u>US PAT.FULL. 1976-2007/JUN 19</u>
1	702	<u>Miami Herald 1983-2007/Jun 15</u>
2	707	<u>The Seattle Times 1989-2007/Jun 18</u>
1	714	<u>(Baltimore) The Sun 1990-2007/Jun 19</u>
1	719	<u>(Albany) The Times Union Mar 1986-2007/Jun 19</u>
2	727	<u>Canadian Newspapers 1990-2007/Jun 20</u>
1	728	<u>Asia/Pac News 1994-2005/Dec W2</u>
2	734	<u>Dayton Daily News Oct 1990- 2007/Jun 16</u>
1	735	<u>St. Petersburg Times 1989- 2007/Jun 17</u>
1	743	<u>(New Jersey)The Record 1989-2007/Jun 19</u>
1	781	<u>ProQuest Newsstand 1998-2007/Jun 20</u>
1	810	<u>Business Wire 1986-1999/Feb 28</u>
1	813	<u>PR Newswire 1987-1999/Apr 30</u>
6	996	<u>NewsRoom 2000-2001</u>

Reordered Hits

Hits	File	Name
6	996	<u>NewsRoom 2000-2001</u>
5	148	<u>Gale Group Trade & Industry DB 1976-2007/Jun 15</u>

5	654	<u>US PAT.FULL. 1976-2007/JUN 19</u>
4	180	<u>Federal Register 1985-2007/Jun 13</u>
3	543	<u>SEC Online(TM) 10-Q Reports 1997/Sep W3</u>
3	635	<u>Business Dateline(R) 1985-2007/Jun 20</u>
2	15	<u>ABI/Inform(R) 1971-2007/Jun 20</u>
2	16	<u>Gale Group PROMT(R) 1990-2007/Jun 15</u>
2	20	<u>Dialog Global Reporter 1997-2007/Jun 20</u>
2	47	<u>Gale Group Magazine DB(TM) 1959-2007/Jun 07</u>
2	608	<u>KR/T Bus.News. 1992-2007/Jun 20</u>
2	707	<u>The Seattle Times 1989-2007/Jun 18</u>
2	727	<u>Canadian Newspapers 1990-2007/Jun 20</u>
2	734	<u>Dayton Daily News Oct 1990- 2007/Jun 16</u>
1	63	<u>Transport Res(TRIS) 1970-2007/May</u>
1	88	<u>Gale Group Business A.R.T.S. 1976-2007/Jun 13</u>
1	194	<u>FBODaily 1982/Dec-2007/Mar</u>
1	258	<u>AP News Jul 2000-2007/Jun 20</u>
1	275	<u>Gale Group Computer DB(TM) 1983-2007/Jun 18</u>
1	349	<u>PCT FULLTEXT 1979-2007/UB=20070614UT=20070607</u>
1	387	<u>The Denver Post 1994-2007/Jun 19</u>
1	471	<u>New York Times Fulltext 1980-2007/Jun 23</u>
1	484	<u>Periodical Abs Plustext 1986-2007/Jun W2</u>
1	487	<u>Columbus Ledger-Enquirer 1994-2007/Jun 18</u>
1	492	<u>Arizona Repub/Phoenix Gaz 19862002/Jan 06</u>
1	494	<u>St LouisPost-Dispatch 1988-2007/Jun 19</u>

1	536	<u>(GARY) POST-TRIBUNE 1992-1999/Dec 30</u>
1	609	<u>Bridge World Markets 2000-2001/Oct 01</u>
1	621	<u>Gale Group New Prod.Annou.(R) 1985-2007/Jun 18</u>
1	631	<u>Boston Globe 1980-2007/Jun 17</u>
1	633	<u>Phil.Inquirer 1983-2007/Jun 19</u>
1	636	<u>Gale Group Newsletter DB(TM) 1987-2007/Jun 15</u>
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1	652	<u>US Patents Fulltext 1971-1975</u>
1	702	<u>Miami Herald 1983-2007/Jun 15</u>
1	714	<u>(Baltimore) The Sun 1990-2007/Jun 19</u>
1	719	<u>(Albany) The Times Union Mar 1986-2007/Jun 19</u>
1	728	<u>Asia/Pac News 1994-2005/Dec W2</u>
1	735	<u>St. Petersburg Times 1989- 2007/Jun 17</u>
1	743	<u>(New Jersey)The Record 1989-2007/Jun 19</u>
1	781	<u>ProQuest Newsstand 1998-2007/Jun 20</u>
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1	813	<u>PR Newswire 1987-1999/Apr 30</u>

Begin
996, 148, 654, 180, 543, 635, 15, 16, 20, 47, 608, 707, 727, 734, 63, 88, 194, 258, 275, 349, 387, 471, 484, 487,
492, 494, 536, 609, 621, 631, 633, 636, 649, 652, 702, 714, 719, 728, 735, 743, 781, 810, 813

[File 996] **NewsRoom 2000-2001**
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[File 654] **US PAT.FULL. 1976-2007/JUN 19**
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[File 258] **AP News Jul** 2000-2007/Jun 20
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**File 258: File 258 now contains data from January 2000 forward. Archive data (July 1984-December 1999) is available in File 858.*

[File 275] **Gale Group Computer DB(TM)** 1983-2007/Jun 18
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[File 349] **PCT FULLTEXT** 1979-2007/UB=20070614UT=20070607
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[File 387] **The Denver Post** 1994-2007/Jun 19
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[File 471] **New York Times Fulltext** 1980-2007/Jun 23
(c) 2007 The New York Times. All rights reserved.

[File 484] **Periodical Abs Plustext** 1986-2007/Jun W2
(c) 2007 ProQuest. All rights reserved.

[File 487] **Columbus Ledger-Enquirer** 1994-2007/Jun 18
(c) 2007 R. W. Page Corp. All rights reserved.

[File 492] **Arizona Repub/Phoenix Gaz** 19862002/Jan 06
(c) 2002 Phoenix Newspapers. All rights reserved.
**File 492: This file is no longer updating.*

[File 494] **St LouisPost-Dispatch** 1988-2007/Jun 19
(c) 2007 St Louis Post-Dispatch. All rights reserved.

[File 536] **(GARY) POST-TRIBUNE** 1992-1999/Dec 30

(c) 2000 POST-TRIBUNE. All rights reserved.

**File 536: This file is not updating.*

[File 609] **Bridge World Markets** 2000-2001/Oct 01

(c) 2001 Bridge. All rights reserved.

**File 609: This file is closed.*

[File 621] **Gale Group New Prod.Annou:(R)** 1985-2007/Jun 18

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[File 631] **Boston Globe** 1980-2007/Jun 17

(c) 2007 Boston Globe. All rights reserved.

[File 633] **Phil.Inquirer** 1983-2007/Jun 19

(c) 2007 Philadelphia Newspapers Inc. All rights reserved.

[File 636] **Gale Group Newsletter DB(TM)** 1987-2007/Jun 18

(c) 2007 The Gale Group. All rights reserved.

[File 649] **Gale Group Newswire ASAP(TM)** 2007/Jun 15

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[File 652] **US Patents Fulltext** 1971-1975

(c) format only 2002 Dialog. All rights reserved.

[File 702] **Miami Herald** 1983-2007/Jun 15

(c) 2007 The Miami Herald Publishing Co. All rights reserved.

[File 714] **(Baltimore) The Sun** 1990-2007/Jun 19

(c) 2007 Baltimore Sun. All rights reserved.

[File 719] **(Albany) The Times Union** Mar 1986-2007/Jun 19

(c) 2007 Times Union. All rights reserved.

[File 728] **Asia/Pac News** 1994-2005/Dec W2

(c) 2005 Dialog. All rights reserved.

**File 728: File 728 is closed (no longer updating). Use File 20 and 619 for current articles.*

[File 735] **St. Petersburg Times** 1989- 2007/Jun 17

(c) 2007 St. Petersburg Times. All rights reserved.

[File 743] **(New Jersey)The Record** 1989-2007/Jun 19

(c) 2007 No.Jersey Media G Inc. All rights reserved.

[File 781] **ProQuest Newsstand** 1998-2007/Jun 20

(c) 2007 ProQuest Info&Learning. All rights reserved.

[File 810] **Business Wire** 1986-1999/Feb 28

(c) 1999 Business Wire . All rights reserved.

[File 813] **PR Newswire** 1987-1999/Apr 30

(c) 1999 PR Newswire Association Inc. All rights reserved.

SELECT (((service? or repair? or maintenance?) () (trip? or travel? or visit? of call))
(n2) (count?? or number?)) and (spares or part?) not py>2001

62236210 SERVICE?

4365481 REPAIR?

5491516 MAINTENANCE?

8685553 TRIP?

11471128 TRAVEL?

0 VISIT? OF CALL

38133187 COUNT??

35730459 NUMBER?

199 ((SERVICE? OR REPAIR?) OR MAINTENANCE?) (W) ((TRIP? OR TRAVEL?) OR VISIT? OF
CALL) (2N) (COUNT?? OR NUMBER?)

135955 SPARES

78882161 PART?

89990531 PY>2001

S1 71 SELECT (((SERVICE? OR REPAIR? OR MAINTENANCE?) () (TRIP? OR TRAVEL? OR
VISIT? OF CALL)) (N2) (COUNT?? OR NUMBER?)) AND (SPARES OR PART?) NOT PY>2001

?

? rd

S2 57 RD (UNIQUE ITEMS)

? b 411

> Set Files all

> Select (callback or (call () back) or (attempts (n2) incident)) and (service or repair?
or maintenance) and (trip? or call? or visit?) not py>2001

268 databases have items, of 567 searched.

Hits	File	Name
4	1	<u>ERIC 1965-2007/May</u>
43	2	<u>INSPEC 1898-2007/Jun W2</u>
3	5	<u>Biosis Previews(R) 1926-2007/Jun W2</u>
7	6	<u>NTIS 1964-2007/Jun W4</u>
9	7	<u>Social SciSearch(R) 1972-2007/Jun W3</u>
22	8	<u>Ei Compendex(R) 1884-2007/Jun W2</u>
937	9	<u>Business & Industry(R) Jul/1994-2007/Jun 15</u>
2	10	<u>AGRICOLA 70-2007/Jun</u>

3	11	<u>PsycINFO(R) 1887-2007/Apr W1</u>
568	13	<u>BAMP 2007/Jun W3</u>
1870	15	<u>ABI/Inform(R) 1971-2007/Jun 20</u>
3813	16	<u>Gale Group PROMT(R) 1990-2007/Jun 15</u>
234	18	<u>Gale Group F&S Index(R) 1988-2007/Jun 18</u>
2685	20	<u>Dialog Global Reporter 1997-2007/Jun 20</u>
9	21	<u>NCJRS 1972-2007/May</u>
9	30	<u>AsiaPacific 1985-2007/Jun 10</u>
10	34	<u>SciSearch(R) Cited Ref Sci 1990-2007/Jun W4</u>
3	35	<u>Dissertation Abs Online 1861-2007/May</u>
8	45	<u>EMCare 2007/Jun W2</u>
796	47	<u>Gale Group Magazine DB(TM) 1959-2007/Jun 08</u>
1	49	<u>PAIS Int. 1976-2006/Dec</u>
2	50	<u>CAB Abstracts 1972-2007/Apr</u>
4	56	<u>Computer and Information Systems</u>
1	57	<u>Electronics & Communications</u>
6	63	<u>Transport Res(TRIS) 1970-2007/May</u>
1	71	<u>ELSEVIER BIOBASE 1994-2007/MAY W4</u>
7	73	<u>EMBASE 1974-2007/Jun 13</u>
5	74	<u>Int.Pharm.Abs 1970-2007/May B2</u>
129	75	<u>TGG Management Contents(R) 86-2007/Jun W2</u>
19	80	<u>TGG Aerospace/Def.Mkts(R) 1982-2007/Jun 15</u>
1	85	<u>Grants 2005/Nov</u>
533	88	<u>Gale Group Business A.R.T.S. 1976-2007/Jun 14</u>
3	93	<u>TableBase(R) Sep 1997-2007/Jun W2</u>
30	95	<u>TEME-Technology & Management 1989-2007/Jun W3</u>
1	98	<u>General Sci Abs 1984-2007/Jun</u>
4	99	<u>Wilson Appl. Sci & Tech Abs 1983-2007/May</u>
1	101	<u>Disclosure Database(R) 2007/Jun W3</u>
3	103	<u>Energy SciTec 1974-2007/May B2</u>
1	104	<u>AeroBase 1999-2007/May</u>
10	111	<u>TGG Natl.Newspaper Index(SM) 1979-2007/Jun 14</u>
68	112	<u>UBM Industry News 1998-2004/Jan 27</u>
1	114	<u>Encyclopedia of Associations 2007/JUN</u>
23	120	<u>U.S. Copyrights 1978-2007/May 29</u>
10	122	<u>Harvard Business Review 1971-2007/Jun</u>
4	132	<u>S&P's Daily News 1985-2007/Jun 19</u>
4	133	<u>S&P's Corp.Descrip.+News 2007/Jun 02</u>
2	135	<u>NewsRx Weekly Reports 1995-2007/Jun W2</u>
2	139	<u>EconLit 1969-2007/Jun</u>
6	141	<u>Readers Guide 1983-2007/Apr</u>
5	142	<u>Social Sciences Abstracts 1983-2007/May</u>
10	144	<u>Pascal 1973-2007/Jun W2</u>
58	147	<u>The Kansas City Star 1995-2003/Sep 26</u>
4143	148	<u>Gale Group Trade & Industry DB 1976-2007/Jun 15</u>
103	149	<u>TGG Health&Wellness DB(SM) 1976-2007/Jun W2</u>
3	150	<u>Gale Group Legal Res Index(TM) 1980-2007/Jun 08</u>

15	155	<u>MEDLINE(R) 1950-2007/Jun 18</u>
48	158	<u>DIOGENES(R) 1976-2007/Mar W4</u>
2	159	<u>Cancerlit 1975-2002/Oct</u>
67	160	<u>Gale Group PROMT(R) 1972-1989</u>
3	163	<u>Ageline(R) 1965-2007/Jun</u>
1	167	<u>Medical Device Register (R) 1999</u>
1	174	<u>Pharm-line(R) 1978-2002/Dec W3</u>
91	180	<u>Federal Register 1985-2007/Jun 13</u>
3	192	<u>Industry Trends & Anal. 1997/Jun</u>
1113	194	<u>FBODaily 1982/Dec-2007/Mar</u>
11	198	<u>Health Devices Alerts(R) 1977-2007/May W1</u>
6	215	<u>ONTAP(R) ABI/INFORM(R)</u>
10	216	<u>ONTAP(R) Gale Group PROMT(R)</u>
16	247	<u>ONTAP(R) Gale Group Magazine Index(TM)</u>
1	248	<u>PIRA 1975-2007/May W4</u>
4	249	<u>Mgt. & Mktg. Abs. 1976-2007Apr W5</u>
11	256	<u>TecInfoSource 82-2007/Nov</u>
38	258	<u>AP News Jul 2000-2007/Jun 20</u>
7	261	<u>UPI News 1999-2005/Nov 17</u>
223	262	<u>CBCA Fulltext 1982-2007/Jun 04</u>
16	264	<u>DIALOG Defense Newsletters 1989-2007/Jun 18</u>
1	266	<u>FEDRIP 2007/May</u>
29	267	<u>Finance & Banking Newsletters 2007/Jun 18</u>
1735	275	<u>Gale Group Computer DB(TM) 1983-2007/Jun 18</u>
2	277	<u>ONTAP(R) Investext(R)</u>
1	280	<u>ONTAP Derwent World Patents Index</u>
1	281	<u>ONTAP(R) Gale Group MARS(R)</u>
1	315	<u>ChemEng & Biotech Abs 1970-2007/May</u>
150	324	<u>German Patents Fulltext 1967-200723</u>
180	340	<u>CLAIMS(R)/US Patent 1950-07/Jun 14</u>
26	342	<u>Derwent Patents Citation Indx 1978-07/200737</u>
1	344	<u>Chinese Patents Abs Jan 1985-2006/Jan</u>
30	345	<u>Inpadoc/Fam.& Legal Stat 1968-2007/UD=200724</u>
265	347	<u>JAPIO Dec 1976-2006/Dec(Updated 070403)</u>
383	348	<u>EUROPEAN PATENTS 1978-2007/ 200724</u>
1231	349	<u>PCT FULLTEXT 1979-2007/UB=20070614UT=20070607</u>
5	369	<u>New Scientist 1994-2007/Jan W2</u>
57	387	<u>The Denver Post 1994-2007/Jun 19</u>
22	392	<u>Boston Herald 1995-2006/Jun 14</u>
13	397	<u>Las Vegas Review-Journal 1997-2005/Sep 28</u>
1	416	<u>Dialog Company Name Finder(TM) 2006/Mar</u>
2	420	<u>UnCover 1988-2001/May 31</u>
1	426	<u>LCMARC-Books 1968-2007/May W4</u>
45	427	<u>Fort Worth Star-Telegram 1993-2004/Feb 25</u>
21	432	<u>Tampa Tribune 1998-2007/Jun 17</u>
35	433	<u>Charleston Newspapers 1997-2007/Jun 18</u>
1	437	<u>Education Abstracts 1983-2007/May</u>

16	440	<u>Current Contents Search(R) 1990-2007/Jun 20</u>
1	444	<u>New England Journal of Med. 1985-2007/Jun W1</u>
2	465	<u>Incidence & Prevalence 2007/Q1</u>
297	471	<u>New York Times Fulltext 1980-2007/Jun 23</u>
1	473	<u>FINANCIAL TIMES ABSTRACTS 1998-2001/APR 02</u>
4	474	<u>New York Times Abs 1969-2007/Jun 20</u>
7	475	<u>Wall Street Journal Abs 1973-2007/Jun 16</u>
182	476	<u>Financial Times Fulltext 1982-2007/Jun 20</u>
14	477	<u>Irish Times 1999-2007/Jun 20</u>
1	480	<u>Ulrich's Int'l Periodicals Dir. 2007/May</u>
3	482	<u>Newsweek 2000-2007/Jun 20</u>
57	483	<u>Newspaper Abs Daily 1986-2007/Jun 20</u>
591	484	<u>Periodical Abs Plustext 1986-2007/Jun W3</u>
171	485	<u>Accounting & Tax DB 1971-2007/Jun W2</u>
56	486	<u>Press-Telegram 1992- 2007/Jun 19</u>
13	487	<u>Columbus Ledger-Enquirer 1994-2007/Jun 18</u>
7	488	<u>Duluth News-Tribune 1995-2007/May 25</u>
29	489	<u>The News-Sentinel 1991-2007/Jun 19</u>
228	492	<u>Arizona Repub/Phoenix Gaz 19862002/Jan 06</u>
172	494	<u>St LouisPost-Dispatch 1988-2007/Jun 19</u>
3	505	<u>Asian Co. Profiles 2007/May</u>
90	512	<u>ITI Telecomms Reports 2006/Jun</u>
4	515	<u>Dun's Elec. Bus. Dir.(TM) 2007/Jun</u>
2	519	<u>D&B-Duns Finan.Records Plus(TM) 2007/May</u>
2	523	<u>D & B-European Financial Records 2006/Sep</u>
32	532	<u>Bangor Daily News 1996-2007/Jun 19</u>
36	536	<u>(GARY) POST-TRIBUNE 1992-1999/Dec 30</u>
8	538	<u>Boca Raton News 1994- 1999/Jul 05</u>
15	539	<u>Macon Telegraph 1994-2007/Jun 13</u>
75	541	<u>SEC Online(TM) Annual Repts 1997/Sep W3</u>
162	542	<u>SEC Online(TM) 10-K Reports 1997/Sep W3</u>
8	543	<u>SEC Online(TM) 10-Q Reports 1997/Sep W3</u>
3	544	<u>SEC Online(TM) Proxy Repts 1997/Sep W3</u>
712	545	<u>Investext(r)Archive 1982-2007/MAR 31</u>
4	551	<u>TFSD Worldwide M&A 1980-2007/Jun 19</u>
59	553	<u>Wilson Bus. Abs. 1982-2007/Jun</u>
3	554	<u>TFSD J V & Alliances 1990-2007/Jun 12</u>
2	557	<u>Mergent Company News Reports 1996-2007/Jun 11</u>
20	560	<u>Spokane Spokesman-Review 1994-2007/Jun 18</u>
7	563	<u>Key Note Market Res. 1986-2001/Aug 03</u>
20	564	<u>ICC Brit.Co.Ann.Rpts 1984-2004/Jun 22</u>
2	568	<u>Asian Bus. Intelligence Rpts 2002/Oct 25</u>
283	570	<u>Gale Group MARS(R) 1984-2007/Jun 18</u>
5	576	<u>Aberdeen American News 1995-2007/Mar 28</u>
45	577	<u>Roanoke Times 1992-2007/Jun 18</u>
16	582	<u>Augusta Chronicle 1996- 2007/Jun 19</u>
362	583	<u>Gale Group Globalbase(TM) 1986-2002/Dec 13</u>

1	603	<u>Newspaper Abstracts 1984-1988</u>
3	605	<u>U.S. Newswire 1999-2007/Jun 20</u>
25	606	<u>Africa News 1999-2007/Jun 20</u>
494	608	<u>KR/T Bus.News. 1992-2007/Jun 20</u>
127	609	<u>Bridge World Markets 2000-2001/Oct 01</u>
525	610	<u>Business Wire 1999-2007/Jun 20</u>
34	612	<u>Japan Economic Newswire(TM) 1984-2007/Jun 20</u>
495	613	<u>PR Newswire 1999-2007/Jun 20</u>
9	614	<u>AFP English Wire 1999-2007/Jun 20</u>
38	616	<u>Canada NewsWire 1999-2001/Mar 09</u>
4	618	<u>Xinhua News 1999-2007/Jun 20</u>
483	619	<u>Asia Intelligence Wire 1995-2007/Jun 19</u>
59	620	<u>EIU</u>
1477	621	<u>Gale Group New Prod.Annou.(R) 1985-2007/Jun 18</u>
40	623	<u>Business Week 1985-2007/Jun 20</u>
89	624	<u>McGraw-Hill Publications 1985-2007/Jun 06</u>
46	625	<u>American Banker Publications 1981-2007/Jun 14</u>
8	626	<u>Bond Buyer Full Text 1981-2007/Jun 15</u>
44	627	<u>EIU</u>
3	628	<u>Ctry Risk & Forecasts 2007/Jun 19</u>
36	629	<u>EIU</u>
153	631	<u>Boston Globe 1980-2007/Jun 17</u>
132	633	<u>Phil.Inquirer 1983-2007/Jun 19</u>
97	634	<u>San Jose Mercury Jun 1985-2007/Jun 19</u>
796	635	<u>Business Dateline(R) 1985-2007/Jun 20</u>
1727	636	<u>Gale Group Newsletter DB(TM) 1987-2007/Jun 18</u>
116	637	<u>Journal of Commerce 1986-2007/Jun 22</u>
183	638	<u>Newsday/New York Newsday 1987-2007/Jun 20</u>
89	640	<u>San Francisco Chronicle 1988-2007/Jun 20</u>
84	641	<u>Rocky Mountain News Jun 1989-2007/Jun 20</u>
74	642	<u>The Charlotte Observer 1988-2007/Jun 14</u>
9	643	<u>Grand Forks Herald 1995-2007/Jun 19</u>
16	644	<u>(Boulder) Daily Camera 1995- 2007/Jun 15</u>
69	645	<u>Contra Costa Papers 1995- 2007/Jun 15</u>
20	646	<u>Consumer Reports 1982-2007/Jun</u>
375	647	<u>CMP Computer Fulltext 1988-2007/Sep W1</u>
67	648	<u>TV and Radio Transcripts 1997-2007/Jun W3</u>
1640	649	<u>Gale Group Newswire ASAP(TM) 2007/Jun 15</u>
43	652	<u>US Patents Fulltext 1971-1975</u>
2407	654	<u>US PAT.FULL. 1976-2007/JUN 19</u>
276	660	<u>Federal News Service 1991-2002/Jul 02</u>
1	665	<u>U.S. Newswire 1995-1999/Apr 29</u>
1	667	<u>ITAR/TASS News 1996-1999/May 26</u>
157	674	<u>Computer News Fulltext 1989-2006/Sep W1</u>
1	680	<u>TRADEMARKSCAN(R)-Czech Republic 2007/Jun</u>
16	684	<u>Bradenton Herald 1992-2007/Jun 16</u>
513	696	<u>DIALOG Telecom. Newsletters 1995-2007/Jun 19</u>

66	701	<u>St Paul Pioneer Pr Apr 1988-2006/Sep 24</u>
303	702	<u>Miami Herald 1983-2007/Jun 15</u>
59	703	<u>USA Today 1989-2007/Jun 19</u>
204	704	<u>(Portland)The Oregonian 1989-2007/Jun 19</u>
82	706	<u>(New Orleans)Times Picayune 1989-2007/Jun 19</u>
133	707	<u>The Seattle Times 1989-2007/Jun 18</u>
54	708	<u>Akron Beacon Journal 1989-2006/Sep 21</u>
88	709	<u>Richmond Times-Disp. 1989-2007/Jun 16</u>
90	710	<u>Times/Sun.Times(London) Jun 1988-2007/Jun 20</u>
73	711	<u>Independent(London) Sep 1988-2006/Dec 12</u>
63	712	<u>Palm Beach Post 1989-2007/Jun 18</u>
143	713	<u>Atlanta J/Const. 1989-2007/Jun 17</u>
114	714	<u>(Baltimore) The Sun 1990-2007/Jun 19</u>
12	715	<u>Christian Sci.Mon. 1989-2007/Jun 18</u>
83	716	<u>Daily News Of L.A. 1989-2007/Jun 17</u>
90	717	<u>The Washington Times Jun 1989-2007/Jun 19</u>
118	718	<u>Pittsburgh Post-Gazette Jun 1990-2007/Jun 20</u>
106	719	<u>(Albany) The Times Union Mar 1986-2007/Jun 19</u>
32	720	<u>(Columbia) The State Dec 1987-2007/Jun 19</u>
35	721	<u>Lexington Hrlld.-Ldr. 1990-2007/Jun 14</u>
63	722	<u>Cincinnati/Kentucky Post 1990-2007/Jun 18</u>
34	723	<u>The Wichita Eagle 1990-2007/Jun 17</u>
67	724	<u>(Minneapolis)Star Tribune 1989-1996/Feb 04</u>
6	725	<u>(Cleveland)Plain Dealer Aug 1991-2007/Jun 19</u>
168	726	<u>S.China Morn.Post 1992--2007/Jun 19</u>
754	727	<u>Canadian Newspapers 1990-2007/Jun 20</u>
218	728	<u>Asia/Pac News 1994-2005/Dec W2</u>
54	731	<u>Philad.Dly.News 1983- 2007/Jun 19</u>
63	732	<u>San Francisco Exam. 1990- 2000/Nov 21</u>
92	733	<u>The Buffalo News 1990- 2007/Jun 19</u>
61	734	<u>Dayton Daily News Oct 1990- 2007/Jun 19</u>
208	735	<u>St. Petersburg Times 1989- 2007/Jun 17</u>
45	736	<u>Seattle Post-Int. 1990-2007/Jun 19</u>
68	738	<u>(Allentown) The Morning Call 1990-2007/Jun 19</u>
81	739	<u>The Fresno Bee 1990-2007/Jun 19</u>
60	740	<u>(Memphis)Comm.Appeal 1990-2007/Jun 19</u>
84	741	<u>(Norfolk)Led./Pil. 1990-2007/Jun 19</u>
82	742	<u>(Madison)Cap.Tim/Wi.St.J 1990-2007/Jun 19</u>
113	743	<u>(New Jersey)The Record 1989-2007/Jun 19</u>
13	744	<u>(Biloxi) Sun Herald 1995-2007/Jun 16</u>
1	745	<u>Investext(R) PDF Fltxt 1999--2007/Jun W3</u>
43	748	<u>Asia/Pac Bus. Jrnls 1994-2005/Dec 13</u>
12	750	<u>Emerging Mkts & Middle East News 1995-2005/Dec 13</u>
10	754	<u>IPO Maven 1994-2000/Jul</u>
85	755	<u>New Zealand Newspapers 1995-2007/Jun 20</u>
6	756	<u>Daily/Sunday Telegraph 2000-2007/Jun 20</u>
37	757	<u>Mirror Publications/Independent</u>

5	759	<u>Business Insights 1992-2007/May</u>
1	760	<u>Euromonitor Strategy 2004/Apr</u>
2	762	<u>Euromonitor Market Res. 1991-2004/Apr</u>
18	764	<u>BCC MARKET RESEARCH 1989-2007/MAY</u>
130	765	<u>Frost & Sullivan 1992-1999/Apr</u>
1	766	<u>(R)Kalorama Info Market Res. 1993-2000/Aug</u>
250	767	<u>Frost & Sullivan Market Eng 2007/May</u>
89	768	<u>EIU Market Research 2007/Jun 07</u>
1	777	<u>EdgarPlus(TM)-Annual Reports 2006/Oct 03</u>
1	778	<u>EdgarPlus(TM)-10-K & 20-F Filings 2006/Oct 03</u>
781	781	<u>ProQuest Newsstand 1998-2007/Jun 20</u>
3	788	<u>(Myrtle Beach) The Sun News 1996-2007/Jun 19</u>
1	805	<u>ONTAP(R) Gale Group Computer DB(TM)</u>
5	806	<u>Africa News 1996-1999/May 26</u>
681	810	<u>Business Wire 1986-1999/Feb 28</u>
468	813	<u>PR Newswire 1987-1999/Apr 30</u>
36	816	<u>Canada NewsWire 1996-1999/Jun 24</u>
2	817	<u>South American Business Info. 1996-1999/May 24</u>
13	818	<u>Xinhua News 1996-1999/May 26</u>
20	861	<u>UPI News 1996-1999/May 27</u>
35	929	<u>Albuquerque Newspapers 1995-2005/Jul 31</u>
41	979	<u>Milwaukee Jnl Sentinel Apr 1998-2007/Jun 19</u>
25	980	<u>Sarasota Herald-Tribune 1996-2007/Jun 18</u>
26	985	<u>World News Connection(R) 1995-2007/Jun 20</u>
3182	996	<u>NewsRoom 2000-2001</u>

Reordered Hits

Hits	File	Name
4143	148	<u>Gale Group Trade & Industry DB 1976-2007/Jun 15</u>
3813	16	<u>Gale Group PROMT(R) 1990-2007/Jun 15</u>
3182	996	<u>NewsRoom 2000-2001</u>
2685	20	<u>Dialog Global Reporter 1997-2007/Jun 20</u>
2407	654	<u>US PAT.FULL. 1976-2007/JUN 19</u>
1870	15	<u>ABI/Inform(R) 1971-2007/Jun 20</u>
1735	275	<u>Gale Group Computer DB(TM) 1983-2007/Jun 18</u>
1727	636	<u>Gale Group Newsletter DB(TM) 1987-2007/Jun 18</u>
1640	649	<u>Gale Group Newswire ASAP(TM) 2007/Jun 15</u>
1477	621	<u>Gale Group New Prod. Annou.(R) 1985-2007/Jun 18</u>
1231	349	<u>PCT FULLTEXT 1979-2007/UB=20070614UT=20070607</u>
1113	194	<u>FBODaily 1982/Dec-2007/Mar</u>
937	9	<u>Business & Industry(R) Jul/1994-2007/Jun 15</u>
796	47	<u>Gale Group Magazine DB(TM) 1959-2007/Jun 08</u>

796	635	<u>Business Dateline(R) 1985-2007/Jun 20</u>
781	781	<u>ProQuest Newsstand 1998-2007/Jun 20</u>
754	727	<u>Canadian Newspapers 1990-2007/Jun 20</u>
712	545	<u>Investext(r)Archive 1982-2007/MAR 31</u>
681	810	<u>Business Wire 1986-1999/Feb 28</u>
591	484	<u>Periodical Abs Plustext 1986-2007/Jun W3</u>
568	13	<u>BAMP 2007/Jun W3</u>
533	88	<u>Gale Group Business A.R.T.S. 1976-2007/Jun 14</u>
525	610	<u>Business Wire 1999-2007/Jun 20</u>
513	696	<u>DIALOG Telecom. Newsletters 1995-2007/Jun 19</u>
495	613	<u>PR Newswire 1999-2007/Jun 20</u>
494	608	<u>KR/T Bus.News. 1992-2007/Jun 20</u>
483	619	<u>Asia Intelligence Wire 1995-2007/Jun 19</u>
468	813	<u>PR Newswire 1987-1999/Apr 30</u>
383	348	<u>EUROPEAN PATENTS 1978-2007/ 200724</u>
375	647	<u>CMP Computer Fulltext 1988-2007/Sep W1</u>
362	583	<u>Gale Group Globalbase(TM) 1986-2002/Dec 13</u>
303	702	<u>Miami Herald 1983-2007/Jun 15</u>
297	471	<u>New York Times Fulltext 1980-2007/Jun 23</u>
283	570	<u>Gale Group MARS(R) 1984-2007/Jun 18</u>
276	660	<u>Federal News Service 1991-2002/Jul 02</u>
265	347	<u>JAPIO Dec 1976-2006/Dec(Updated 070403)</u>
250	767	<u>Frost & Sullivan Market Eng 2007/May</u>
234	18	<u>Gale Group F&S Index(R) 1988-2007/Jun 18</u>
228	492	<u>Arizona Repub/Phoenix Gaz 19862002/Jan 06</u>
223	262	<u>CBCA Fulltext 1982-2007/Jun 04</u>
218	728	<u>Asia/Pac News 1994-2005/Dec W2</u>
208	735	<u>St. Petersburg Times 1989- 2007/Jun 17</u>
204	704	<u>(Portland)The Oregonian 1989-2007/Jun 19</u>
183	638	<u>Newsday/New York Newsday 1987-2007/Jun 20</u>
182	476	<u>Financial Times Fulltext 1982-2007/Jun 20</u>
180	340	<u>CLAIMS(R)/US Patent 1950-07/Jun 14</u>
172	494	<u>St LouisPost-Dispatch 1988-2007/Jun 19</u>
171	485	<u>Accounting & Tax DB 1971-2007/Jun W2</u>
168	726	<u>S.China Morn.Post 1992--2007/Jun 19</u>
162	542	<u>SEC Online(TM) 10-K Reports 1997/Sep W3</u>
157	674	<u>Computer News Fulltext 1989-2006/Sep W1</u>
153	631	<u>Boston Globe 1980-2007/Jun 17</u>
150	324	<u>German Patents Fulltext 1967-200723</u>
143	713	<u>Atlanta J/Const. 1989-2007/Jun 17</u>
133	707	<u>The Seattle Times 1989-2007/Jun 18</u>
132	633	<u>Phil.Inquirer 1983-2007/Jun 19</u>
130	765	<u>Frost & Sullivan 1992-1999/Apr</u>
129	75	<u>TGG Management Contents(R) 86-2007/Jun W2</u>
127	609	<u>Bridge World Markets 2000-2001/Oct 01</u>
118	718	<u>Pittsburgh Post-Gazette Jun 1990-2007/Jun 20</u>
116	637	<u>Journal of Commerce 1986-2007/Jun 22</u>

114	714	<u>(Baltimore) The Sun 1990-2007/Jun 19</u>
113	743	<u>(New Jersey)The Record 1989-2007/Jun 19</u>
106	719	<u>(Albany) The Times Union Mar 1986-2007/Jun 19</u>
103	149	<u>TGG Health&Wellness DB(SM) 1976-2007/Jun W2</u>
97	634	<u>San Jose Mercury Jun 1985-2007/Jun 19</u>
92	733	<u>The Buffalo News 1990- 2007/Jun 19</u>
91	180	<u>Federal Register 1985-2007/Jun 13</u>
90	512	<u>ITI Telecomms Reports 2006/Jun</u>
90	710	<u>Times/Sun.Times(London) Jun 1988-2007/Jun 20</u>
90	717	<u>The Washington Times Jun 1989-2007/Jun 19</u>
89	624	<u>McGraw-Hill Publications 1985-2007/Jun 06</u>
89	640	<u>San Francisco Chronicle 1988-2007/Jun 20</u>
89	768	<u>EIU Market Research 2007/Jun 07</u>
88	709	<u>Richmond Times-Disp. 1989-2007/Jun 16</u>
85	755	<u>New Zealand Newspapers 1995-2007/Jun 20</u>
84	641	<u>Rocky Mountain News Jun 1989-2007/Jun 20</u>
84	741	<u>(Norfolk)Led./Pil. 1990-2007/Jun 19</u>
83	716	<u>Daily News Of L.A. 1989-2007/Jun 17</u>
82	706	<u>(New Orleans)Times Picayune 1989-2007/Jun 19</u>
82	742	<u>(Madison)Cap.Tim/Wi.St.J 1990-2007/Jun 19</u>
81	739	<u>The Fresno Bee 1990-2007/Jun 19</u>
75	541	<u>SEC Online(TM) Annual Repts 1997/Sep W3</u>
74	642	<u>The Charlotte Observer 1988-2007/Jun 14</u>
73	711	<u>Independent(London) Sep 1988-2006/Dec 12</u>
69	645	<u>Contra Costa Papers 1995- 2007/Jun 15</u>
68	112	<u>UBM Industry News 1998-2004/Jan 27</u>
68	738	<u>(Allentown) The Morning Call 1990-2007/Jun 19</u>
67	160	<u>Gale Group PROMT(R) 1972-1989</u>
67	648	<u>TV and Radio Transcripts 1997-2007/Jun W3</u>
67	724	<u>(Minneapolis)Star Tribune 1989-1996/Feb 04</u>
66	701	<u>St Paul Pioneer Pr Apr 1988-2006/Sep 24</u>
63	712	<u>Palm Beach Post 1989-2007/Jun 18</u>
63	722	<u>Cincinnati/Kentucky Post 1990-2007/Jun 18</u>
63	732	<u>San Francisco Exam. 1990- 2000/Nov 21</u>
61	734	<u>Dayton Daily News Oct 1990- 2007/Jun 19</u>
60	740	<u>(Memphis)Comm.Appeal 1990-2007/Jun 19</u>
59	553	<u>Wilson Bus. Abs. 1982-2007/Jun</u>
59	620	<u>EIU</u>
59	703	<u>USA Today 1989-2007/Jun 19</u>
58	147	<u>The Kansas City Star 1995-2003/Sep 26</u>
57	387	<u>The Denver Post 1994-2007/Jun 19</u>
57	483	<u>Newspaper Abs Daily 1986-2007/Jun 20</u>
56	486	<u>Press-Telegram 1992- 2007/Jun 19</u>
54	708	<u>Akron Beacon Journal 1989-2006/Sep 21</u>
54	731	<u>Philad.Dly.News 1983- 2007/Jun 19</u>
48	158	<u>DIOGENES(R) 1976-2007/Mar W4</u>
46	625	<u>American Banker Publications 1981-2007/Jun 14</u>

45	427	<u>Fort Worth Star-Telegram 1993-2004/Feb 25</u>
45	577	<u>Roanoke Times 1992-2007/Jun 18</u>
45	736	<u>Seattle Post-Int. 1990-2007/Jun 19</u>
44	627	<u>EIU</u>
43	2	<u>INSPEC 1898-2007/Jun W2</u>
43	652	<u>US Patents Fulltext 1971-1975</u>
43	748	<u>Asia/Pac Bus. Jrnl 1994-2005/Dec 13</u>
41	979	<u>Milwaukee Jnl Sentinel Apr 1998-2007/Jun 19</u>
40	623	<u>Business Week 1985-2007/Jun 20</u>
38	258	<u>AP News Jul 2000-2007/Jun 20</u>
38	616	<u>Canada NewsWire 1999-2001/Mar 09</u>
37	757	<u>Mirror Publications/Independent</u>
36	536	<u>(GARY) POST-TRIBUNE 1992-1999/Dec 30</u>
36	629	<u>EIU</u>
36	816	<u>Canada NewsWire 1996-1999/Jun 24</u>
35	433	<u>Charleston Newspapers 1997-2007/Jun 18</u>
35	721	<u>Lexington Hrlld.-Ldr. 1990-2007/Jun 14</u>
35	929	<u>Albuquerque Newspapers 1995-2005/Jul 31</u>
34	612	<u>Japan Economic Newswire(TM) 1984-2007/Jun 20</u>
34	723	<u>The Wichita Eagle 1990-2007/Jun 17</u>
32	532	<u>Bangor Daily News 1996-2007/Jun 19</u>
32	720	<u>(Columbia) The State Dec 1987-2007/Jun 19</u>
30	95	<u>TEME-Technology & Management 1989-2007/Jun W3</u>
30	345	<u>Inpadoc/Fam.& Legal Stat 1968-2007/UD=200724</u>
29	267	<u>Finance & Banking Newsletters 2007/Jun 18</u>
29	489	<u>The News-Sentinel 1991-2007/Jun 19</u>
26	342	<u>Derwent Patents Citation Indx 1978-07/200737</u>
26	985	<u>World News Connection(R) 1995-2007/Jun 20</u>
25	606	<u>Africa News 1999-2007/Jun 20</u>
25	980	<u>Sarasota Herald-Tribune 1996-2007/Jun 18</u>
23	120	<u>U.S. Copyrights 1978-2007/May 29</u>
22	8	<u>Ei Compendex(R) 1884-2007/Jun W2</u>
22	392	<u>Boston Herald 1995-2006/Jun 14</u>
21	432	<u>Tampa Tribune 1998-2007/Jun 17</u>
20	560	<u>Spokane Spokesman-Review 1994-2007/Jun 18</u>
20	564	<u>ICC Brit.Co.Ann.Rpts 1984-2004/Jun 22</u>
20	646	<u>Consumer Reports 1982-2007/Jun</u>
20	861	<u>UPI News 1996-1999/May 27</u>
19	80	<u>TGG Aerospace/Def.Mkts(R) 1982-2007/Jun 15</u>
18	764	<u>BCC MARKET RESEARCH 1989-2007/MAY</u>
16	247	<u>ONTAP(R) Gale Group Magazine Index(TM)</u>
16	264	<u>DIALOG Defense Newsletters 1989-2007/Jun 18</u>
16	440	<u>Current Contents Search(R) 1990-2007/Jun 20</u>
16	582	<u>Augusta Chronicle 1996- 2007/Jun 19</u>
16	644	<u>(Boulder) Daily Camera 1995- 2007/Jun 15</u>
16	684	<u>Bradenton Herald 1992-2007/Jun 16</u>
15	155	<u>MEDLINE(R) 1950-2007/Jun 18</u>

15	539	<u>Macon Telegraph 1994-2007/Jun 13</u>
14	477	<u>Irish Times 1999-2007/Jun 20</u>
13	397	<u>Las Vegas Review-Journal 1997-2005/Sep 28</u>
13	487	<u>Columbus Ledger-Enquirer 1994-2007/Jun 18</u>
13	744	<u>(Biloxi) Sun Herald 1995-2007/Jun 16</u>
13	818	<u>Xinhua News 1996-1999/May 26</u>
12	715	<u>Christian Sci.Mon. 1989-2007/Jun 18</u>
12	750	<u>Emerging Mkts & Middle East News 1995-2005/Dec 13</u>
11	198	<u>Health Devices Alerts(R) 1977-2007/May W1</u>
11	256	<u>TecInfoSource 82-2007/Nov</u>
10	34	<u>SciSearch(R) Cited Ref Sci 1990-2007/Jun W4</u>
10	111	<u>TGG Natl.Newspaper Index(SM) 1979-2007/Jun 14</u>
10	122	<u>Harvard Business Review 1971-2007/Jun</u>
10	144	<u>Pascal 1973-2007/Jun W2</u>
10	216	<u>ONTAP(R) Gale Group PROMT(R)</u>
10	754	<u>IPO Maven 1994-2000/Jul</u>
9	7	<u>Social SciSearch(R) 1972-2007/Jun W3</u>
9	21	<u>NCJRS 1972-2007/May</u>
9	30	<u>AsiaPacific 1985-2007/Jun 10</u>
9	614	<u>AFP English Wire 1999-2007/Jun 20</u>
9	643	<u>Grand Forks Herald 1995-2007/Jun 19</u>
8	45	<u>EMCare 2007/Jun W2</u>
8	538	<u>Boca Raton News 1994- 1999/Jul 05</u>
8	543	<u>SEC Online(TM) 10-Q Reports 1997/Sep W3</u>
8	626	<u>Bond Buyer Full Text 1981-2007/Jun 15</u>
7	6	<u>NTIS 1964-2007/Jun W4</u>
7	73	<u>EMBASE 1974-2007/Jun 13</u>
7	261	<u>UPI News 1999-2005/Nov 17</u>
7	475	<u>Wall Street Journal Abs 1973-2007/Jun 16</u>
7	488	<u>Duluth News-Tribune 1995-2007/May 25</u>
7	563	<u>Key Note Market Res. 1986-2001/Aug 03</u>
6	63	<u>Transport Res(TRIS) 1970-2007/May</u>
6	141	<u>Readers Guide 1983-2007/Apr</u>
6	215	<u>ONTAP(R) ABI/INFORM(R)</u>
6	725	<u>(Cleveland)Plain Dealer Aug 1991-2007/Jun 19</u>
6	756	<u>Daily/Sunday Telegraph 2000-2007/Jun 20</u>
5	74	<u>Int.Pharm.Abs 1970-2007/May B2</u>
5	142	<u>Social Sciences Abstracts 1983-2007/May</u>
5	369	<u>New Scientist 1994-2007/Jan W2</u>
5	576	<u>Aberdeen American News 1995-2007/Mar 28</u>
5	759	<u>Business Insights 1992-2007/May</u>
5	806	<u>Africa News 1996-1999/May 26</u>
4	1	<u>ERIC 1965-2007/May</u>
4	56	<u>Computer and Information Systems</u>
4	99	<u>Wilson Appl. Sci & Tech Abs 1983-2007/May</u>
4	132	<u>S&P's Daily News 1985-2007/Jun 19</u>
4	133	<u>S&P's Corp.Descrip.+News 2007/Jun 02</u>

4	249	<u>Mgt. & Mktg. Abs. 1976-2007/Apr W5</u>
4	474	<u>New York Times Abs 1969-2007/Jun 20</u>
4	515	<u>Dun's Elec. Bus. Dir.(TM) 2007/Jun</u>
4	551	<u>TFSD Worldwide M&A 1980-2007/Jun 19</u>
4	618	<u>Xinhua News 1999-2007/Jun 20</u>
3	5	<u>Biosis Previews(R) 1926-2007/Jun W2</u>
3	11	<u>PsycINFO(R) 1887-2007/Apr W1</u>
3	35	<u>Dissertation Abs Online 1861-2007/May</u>
3	93	<u>TableBase(R) Sep 1997-2007/Jun W2</u>
3	103	<u>Energy SciTec 1974-2007/May B2</u>
3	150	<u>Gale Group Legal Res Index(TM) 1980-2007/Jun 08</u>
3	163	<u>Ageline(R) 1965-2007/Jun</u>
3	192	<u>Industry Trends & Anal. 1997/Jun</u>
3	482	<u>Newsweek 2000-2007/Jun 20</u>
3	505	<u>Asian Co. Profiles 2007/May</u>
3	544	<u>SEC Online(TM) Proxy Repts 1997/Sep W3</u>
3	554	<u>TFSD J V & Alliances 1990-2007/Jun 12</u>
3	605	<u>U.S. Newswire 1999-2007/Jun 20</u>
3	628	<u>Ctry Risk & Forecasts 2007/Jun 19</u>
3	788	<u>(Myrtle Beach) The Sun News 1996-2007/Jun 19</u>
2	10	<u>AGRICOLA 70-2007/Jun</u>
2	50	<u>CAB Abstracts 1972-2007/Apr</u>
2	135	<u>NewsRx Weekly Reports 1995-2007/Jun W2</u>
2	139	<u>EconLit 1969-2007/Jun</u>
2	159	<u>Cancerlit 1975-2002/Oct</u>
2	277	<u>ONTAP(R) Investext(R)</u>
2	420	<u>UnCover 1988-2001/May 31</u>
2	465	<u>Incidence & Prevalence 2007/Q1</u>
2	519	<u>D&B-Duns Finan.Records Plus(TM) 2007/May</u>
2	523	<u>D & B-European Financial Records 2006/Sep</u>
2	557	<u>Mergent Company News Reports 1996-2007/Jun 11</u>
2	568	<u>Asian Bus. Intelligence Rpts 2002/Oct 25</u>
2	762	<u>Euromonitor Market Res. 1991-2004/Apr</u>
2	817	<u>South American Business Info. 1996-1999/May 24</u>
1	49	<u>PAIS Int. 1976-2006/Dec</u>
1	57	<u>Electronics & Communications</u>
1	71	<u>ELSEVIER BIOBASE 1994-2007/MAY W4</u>
1	85	<u>Grants 2005/Nov</u>
1	98	<u>General Sci Abs 1984-2007/Jun</u>
1	101	<u>Disclosure Database(R) 2007/Jun W3</u>
1	104	<u>AeroBase 1999-2007/May</u>
1	114	<u>Encyclopedia of Associations 2007/JUN</u>
1	167	<u>Medical Device Register (R) 1999</u>
1	174	<u>Pharm-line(R) 1978-2002/Dec W3</u>
1	248	<u>PIRA 1975-2007/May W4</u>
1	266	<u>FEDRIP 2007/May</u>
1	280	<u>ONTAP Derwent World Patents Index</u>
1	281	<u>ONTAP(R) Gale Group MARS(R)</u>
1	315	<u>ChemEng & Biotec Abs 1970-2007/May</u>

1 344 Chinese Patents Abs Jan 1985-2006/Jan
1 416 Dialog Company Name Finder(TM) 2006/Mar

1 426 LCMARC-Books 1968-2007/May W4
1 437 Education Abstracts 1983-2007/May
1 444 New England Journal of Med. 1985-2007/Jun W1
1 473 FINANCIAL TIMES ABSTRACTS 1998-2001/APR 02
1 480 Ulrich's Int'l Periodicals Dir. 2007/May
1 603 Newspaper Abstracts 1984-1988
1 665 U.S. Newswire 1995-1999/Apr 29
1 667 ITAR/TASS News 1996-1999/May 26
1 680 TRADEMARKSCAN(R)-Czech Republic 2007/Jun
1 745 Investext(R) PDF Fltxt 1999--2007/Jun W3
1 760 Euromonitor Strategy 2004/Apr
1 766 (R)Kalorama Info Market Res. 1993-2000/Aug
1 777 EdgarPlus(TM)-Annual Reports 2006/Oct 03
1 778 EdgarPlus(TM)-10-K & 20-F Filings 2006/Oct 03
1 805 ONTAP(R) Gale Group Computer DB(TM)